If you have not yet received your Aetna ID card and need to see a health care provider, you can print a temporary ID card from your Aetna Navigator website:

- Go to **http://www.aetnanavigator.com**.

- Register as a new user; create your own user name and password.

- If you have already registered, enter your user name and password in the "Returning User" box. Click "Go."

- On your personalized home page, on the left hand side of the page under "Related Shortcuts" click on "ID Card."

- Click on the Temporary Identification link. Select appropriate member.

- Your temporary member identification will be displayed. To print, click on "File" on the top menu bar within your browser and then click on "Print."

If you lose your ID card or simply need an extra one, you may also request a new ID card be mailed to you through this site.

Need further assistance?

Call your State of Florida employee designated Customer Service Line at 1-877-858-6507

aetna®